



DOXEE: REVENUES UP 19.8% IN THE FIRST HALF OF 2021 DOXEE CONFIRMS ITS LEADING ROLE IN THE DIGITAL TRANSFORMATION MARKET

Modena, August 2, 2021

Doxee (DOX:IM), a leading high-tech multinational company offering products in the areas of Customer Communications Management (CCM), Digital Customer Experience, and Paperless, today announced **€9.2 million in consolidated sales revenues** for the first half of 2021. The unaudited results show strong growth of **19.8%** compared to €7.7 million for the same period in 2020.

This result is attributable to the full interoperability of the three product lines enabled by the Doxee Platform®: *document experience*, *paperless experience*, and *interactive experience*. In particular, revenue growth is driven by the *document experience* product, thanks to the strong demand for process digitization and dematerialization processes, which will continue in 2021.

The share of **Recurring Revenues**, thanks to the SaaS business model, is confirmed at more than 70% for the period.

Sergio Muratori Casali, CEO of Doxee, commented: *"The performance in the first half of 2021, which is attributable to established customers as well as to the acquisition of new customers in the Energy and Utility sectors thanks to the significant investments made in marketing, highlights the Group's ability to operate as a leader in the digital transformation market. Doxee supports companies and public administrations that are accelerating the digitization of their mission-critical processes by offering expertise and technology. Our reference markets, Utilities, Telco, and Finance, have long understood the strategic importance of digital in managing the customer base, while Public Administrations are making great strides towards the widespread simplification of communication processes, approaching citizens with effective digital services in a faster and more flexible way. We are working on several levels to create an ecosystem that is rich in application offerings around our strategic asset, the Doxee Platform®, through important technology partnership agreements and continued R&D investments. Our goal is always to offer our customers the best tools for managing their customer journey and for supporting their digital transformation processes."*

This press release is available on www.doxee.com and on 1info.it.

About Doxee

Doxee (DOX:IM – ISIN IT0005394413) is a multinational hi-tech company and a leading provider of products for Customer Communications Management (CCM), Digital Customer Experience and Dematerialization. Doxee offers innovative technology products based on Doxee's proprietary platform and delivered in cloud mode to over 200 Enterprise companies to ensure scalability, flexibility and reliability for mission-critical processes. Doxee products are a powerful tool for dynamic innovating communication strategies between the company and its customers, since they enable the creation of personalized and



interactive relationships using digital machine learning and natural language processing technologies. For more than 10 years, the company has invested 13% of its revenues in Research & Development, with the goal of ensuring technological excellence and reliability. In addition to our constant commitment to R&D, Doxee promotes a working environment where our young people highly educated and technologically skilled are the key to boost innovation from within. Doxee is an innovative SME headquartered in Modena, and offices located in Milan, Rome and Catanzaro, Italy, in the Czech Republic, Slovak Republic and the United States. www.doxee.com

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