



## Doxee presents its first Sustainability Report

Modena, Italy, April 2, 2021

Doxee (DOX: IM), an innovative SME listed on the AIM Italy market, a high-tech multinational leader in the offer of products in the areas of Customer Communications Management (CCM), Digital Customer Experience, and Paperless, presented today, during the Smart Tech Investor Day, its 2020 Sustainability Report, which was approved by the Board of Directors on March 25, 2021.

**Sergio Muratori Casali**, CEO of Doxee commented: *"With our first Sustainability Report, we further strengthen our determination to continue the CSR path through comprehensive reporting of our management policies and performance related to the economic, environmental, and social dimensions of sustainability. We know that our growth must also be sustainable and cannot disregard the adoption of solutions that support the well-being of the society in which we live, and never forgetting the responsibility we have towards the people who work in our organization and the communities and the territory where we operate. We intend to consolidate the role we play in reducing environmental impacts and in improving people's lives as a result. Doxee's first Sustainability Report represents a strategic opportunity to make investors and stakeholders more aware of the extra-financial issues that are important in our company's action plans."*

The 2020 Sustainability Report, which is prepared on a voluntary basis by reporting a selection of international standards from the "GRI Sustainability Reporting Standards" based on the "Referenced" reporting option, represents a further important step in the company's Corporate Social Responsibility path. This supports our desire to continue to develop the business in a sustainable way, in a way that is both transparent and that takes the interests of stakeholders into account.

**The pillars of Doxee's sustainable** development are based on accompanying and supporting the Digital Transformation of businesses and Public Administrations, reducing the Digital Divide of citizens by improving social welfare, optimizing document management and distribution processes, and dematerializing billing and storage processes.

To this end, and as an enabling factor, the management policies of Doxee's business processes are of great importance. They consist of a [High Level System Management Policy](#), which coordinates and connects all company policies, from the 231 Model, to the ISO 9001 and 27001 certifications, to the Safety Plan (D.Lgs 81/08), the Data Protection Management System (GDPR), the storage manual (AgID), the Business Continuity Management System, and the Environmental Management System (EMS) with ISO 14001 certification.

The attention to **internal environmental issues** and the simultaneous goal of improving the welfare of the community is also made concrete by the recent adoption of the ISO 14001 system, which ensures the management and control of environmental aspects related to Doxee products and services, with particular attention to energy consumption.



This press release is available on website [www.doxee.com](http://www.doxee.com) in the Investor Relations section and on [1info.it](http://1info.it)

## **DOXEE**

Doxee (DOX:IM – ISIN IT0005394413) is a multinational hi-tech company and a leading provider of products for Customer Communications Management (CCM), Digital Customer Experience and Dematerialization. Doxee offers innovative technology products based on Doxee's proprietary platform and delivered in cloud mode to over 200 Enterprise companies to ensure scalability, flexibility and reliability for mission-critical processes. Doxee products are a powerful tool for dynamic innovating communication strategies between the company and its customers, since they enable the creation of personalized and interactive relationships using digital machine learning and natural language processing technologies. For more than 10 years, the company has invested 13% of its revenues in Research & Development, with the goal of ensuring technological excellence and reliability. In addition to our constant commitment to R&D, Doxee promotes a working environment where our young people-highly educated and technologically skilled are the key to boost innovation from within. Doxee is an innovative SME headquartered in Modena, and offices located in Rome and Catanzaro, Italy, in the Czech Republic, and the United States. [www.doxee.com](http://www.doxee.com)

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